

Some MRP20-P PULSE OUTPUT M12 heads that appear to be continually damaged in site applications are being returned within the 12 month warranty period.

As result please take on board the following findings and recommendations;

Please note many of the -P pulse plug M12 option was introduced some 20+ years ago (1998) and are working throughout Australia without issues.

With some returns there seems to be damage to the M12 pulse plug set.

Although the MRP20 is a industrial grade durable design some care must be taken with the unit when the pulse output plug is installed.

If it is repeatedly knocked it could break the watertight seal.

And subsequently as these units are washed down with high pressure hoses could cause water ingress and damage to the internal electronics.

PRECAUTIONS:-

1/ Better externally protect the M12 plug set.

2/ Is the connecting cable properly plug in and lock nut properly screwed up tight and secured?

Failure to properly secure the plug renders the unit susceptible to water ingress and damage and voids the warranty.

3/ Consider our tried proven and alternative option below;

Over 1000 units installed on HOLCIM trucks and still working 5 years later without failure.

Totally independent durable blind pulse flowmeter mounted away from the operators and much less prone to damage.

RPFS-P Rota Pulse insertion paddlewheel flowmeter

Approx. 100 pulses per litre output

5-25vdc voltage range / pulse switching Inserted into

B20-T2 20mm (3/4") bsp-m gunmetal flowtube adaptor

Please contact MANUFLO for further info.

